



Waiver of one months' notice to terminate a tenancy for customers transferring to an Anchor care home – Terms and Conditions

Purpose

To help with moving from your current home into one of our care homes, we will waive the usual requirement that one calendar month notice be given to end your tenancy.

This arrangement will allow you to move as quickly as is practically possible and means that rent will only be due up to the date the property is vacated, and the keys are handed in.

The following information provides full details of the terms and conditions of this offer:

Terms and conditions

1. Waiver of notice to terminate a tenancy:

If you are eligible; we will waive our right to ask that notice of one calendar month be given to terminate your tenancy

2. Period of offer

This offer will be available from 20 March 2020 and will run for an indefinite period, subject to availability and demand.

We reserve the right to withdraw this offer at any time.

3. Participating care homes

The offer is available nationally at all of our care homes, but we reserve the right to withdraw individual care homes from participation in the scheme.

4. Validity of offer

The offer is open to all our retirement housing for rent customers who are moving directly to one of Anchor's homes, subject to the eligibility criteria set out later in this document.

This offer only available for one use per household.

5. Other offers or discounts

This offer can be used in conjunction with the following offers, which are also available to rental housing customers:

- **One-week free trial stay** for retirement housing customers choosing to move directly to one of Anchor's care homes, subject to the Terms and Conditions of the one-week free trial stay offer.

6. Eligibility of offer

- You meet the minimum age requirement of your chosen care home, which is usually 65 years and over.
- We can meet any specific care needs that you may have. We will need to undertake a pre-admission assessment, where the care home will discuss with you the support that you may need and whether or not we can provide this to you at your chosen care home.
- The Resident Contract must be signed and returned prior to your admission.
- You will need to confirm to us eligibility for funding from the respective Local Authority if you are not a self-funding customer.
- There is a suitable available room at your chosen care home.
- There are no rent arrears outstanding on your account.
- The property you occupy is in a reasonable state of decoration and repair.

We reserve the right to withhold this offer, in circumstances where we feel it is reasonable to do so and is in the interests of the care home or the retirement housing scheme and their residents.

If you require further information relating to our Housing to Care incentives, please contact us:

Customer Centre
2 Godwin Street
Bradford
BD1 2ST

Tel. 0800 731 2020