



Easy use guides

Mobile applications, also referred to as mobile apps or apps, are computer programs or software applications designed to run on a mobile device such as a phone, tablet, or 'smart watch'. Apps are generally downloaded from the App Store (Apple devices) or Google Play Store (Android devices).

You can access easy use guides for using apps via internet searches or, if you have received this helpsheet via email, you can click on the links provided below.

YouTube

YouTube is a free, online video-sharing platform. People use it to watch and share videos including music videos, comedy shows, how to guides, recipes and tips.

[Further information can be found here](#)



Skype

Skype is a free application that provides video chat and voice calls between computers, tablets, mobile devices, over the Internet. Skype also provides instant messaging services. Users may transmit text, video, audio and images. Skype allows video conference calls.



[Watch the video here](#)

WhatsApp

WhatsApp is a free to download messenger app for smartphones. WhatsApp uses the internet to send messages, images, audio or video. The service is very similar to text messaging services, however, because WhatsApp uses the internet to send messages, the cost of using WhatsApp is significantly less than texting.



[Watch the video here](#)

Facebook Messenger

Facebook Messenger is a free mobile messaging app used for instant messaging, sharing photos, videos, audio recordings and for group chats. The app, which is free to download, can be used to communicate with your friends on Facebook and with your phone contacts.



The Messenger app is a separate app to Facebook. However, users' profiles can be set using their Facebook account or telephone number.

Twitter

Twitter is a free app to connect people and allow people to share their thoughts with a big audience. It allows you to send and receive short posts called tweets. It only allows 140 letters, so you have to be brief.



It is a public format. While you can choose to make your Twitter private, most choose not to. As you write updates, you could potentially have a worldwide audience, if they happen upon your profile. It is a great way to meet new people, find others interested in what you are, or just find something that makes you laugh or elicits some kind of reaction.

If you really enjoy something someone says, you can 'retweet it'. This means you repost it with full credit using a simple button. If you really like someone's posts, and want to keep up with them regularly, you 'follow' them. This gives you updates on your page, so you can see every time they post.

[Watch the video here](#)